

HSP Exception Report 2009/10


Appendix 1

The full HSP scorecard of all LAA indicators are available at:


http://www.haringey.gov.uk/index/council/performance_and_finance/council_inspections/performance-reports/hsp_performance_quarters.htm

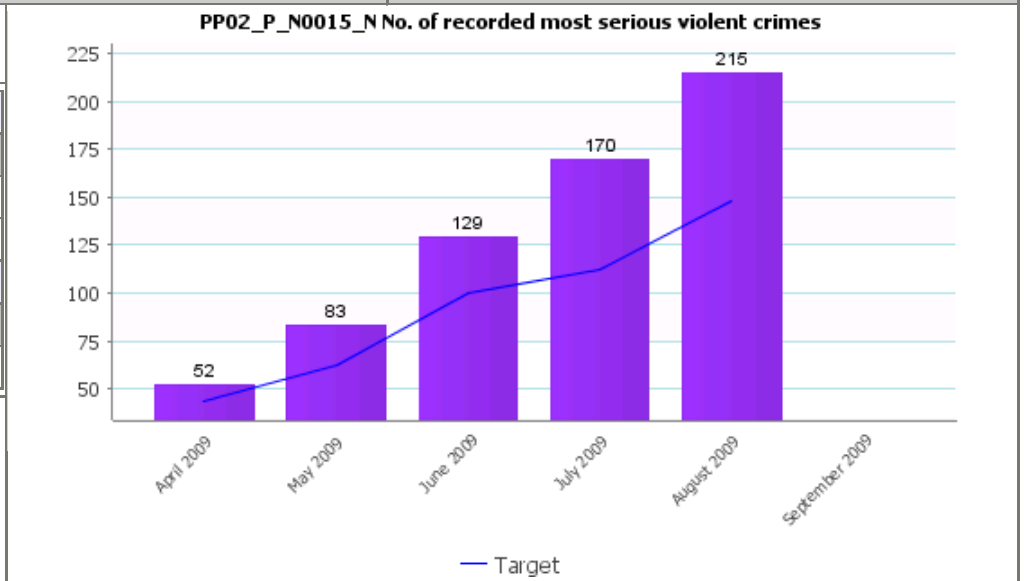
National Indicator 15 N	No. of recorded most serious violent crimes	
Outcome Lead:	Portfolio:	Sustainable Community Strategy Outcome:
	Enforcement & Safer Communities	Safer for all

Number of most serious violent crimes		
2009/10		
	Value	Target
Q1 2009/10	129	100
2009/10	215	148
2008/09		
	Value	Target
2008/09		



Red





ABG funding: Mainstream funding, although a small amount of funding has been allocated from the problem solving pot to support the work of a gang multi-agency group.

Explanation of current performance

Most Serious Violence continues to perform worse than the expected limit of variation based on the previous 12-months. At August 2009 there were 215 most serious violent crimes against a target of 148. This is in line with our most similar Crime and Disorder Reduction Partnerships (CDRPs). This scenario is consistent throughout the MPS which is also performing similarly i.e. clearly deteriorating. No London boroughs have recorded a reduction in most serious violent crime (MSV), although Camden and Barnet have recorded a stable rate.

The Other Violent Crime Partnership Board (OVCP) made the following suggestions as to why an increase has been experienced: excellent performance last year, a number of violent incidents at the beginning of this financial year and changes in counting rules.

Current activities

- Gangs and violence problem solving group was established in April 2009 in response to a number of violent incidents involving rival groups of young people.
- The Black Independent Advisory Group (BIAG) has coordinated two parent mediation sessions with parents of some of the rival gang members.
- There is quarterly performance discussions at the Other Violent Crime Partnership Board.
- An information sharing agreement is being developed between Haringey and Enfield CDRPs and North Middlesex A&E department about violent incidents. This will help to build a more accurate picture of violent crime in the borough.
- MPS called a partnership gold group meeting on 14.09.09 this group is overseeing the delivery of the MPS Haringey Youth Violence Strategy.

Best practice

Good practice in working with gangs in Hackney has been examined and work is underway to expand the multi-disciplinary gangs team on the basis of best practice in Hackney.

The Cardiff model for sharing information between CDRPs and A&E departments is being adopted locally where possible

Emerging risk

Performance is currently set to miss the target.

Performance discussion to date

At the Other Violent Crime Partnership Board – quarterly

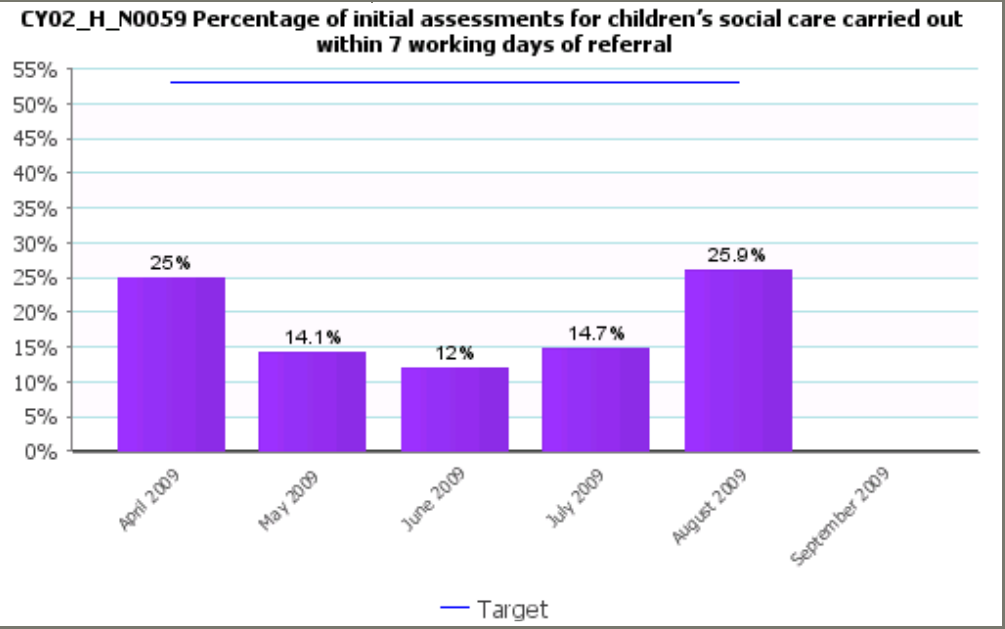
At the Safer Communities Performance Management Group – quarterly

National Indicator 59 **Percentage of initial assessments for children’s social care carried out within 7 working days of referral**

Outcome Lead: **Portfolio:** **Sustainable Community Strategy Outcome:**
Children & Young People **Safer for all**

Initial assessments are an important indicator of how quickly services can respond when a child is thought to be at risk of serious harm. As the assessments involve a range of local agencies, this indicator would also show how well multi-agency working arrangements are established in local authority areas. Good performance is typified by higher percentages.

2009/10		
	Value	Target
April 2009	25.0%	53%
May 2009	14.1%	53%
June 2009	11.9%	53%
July 2009	14.7%	53%
August 2009	25.9%	53%
2009/10 (YTD)	18.4%	53%




Red



AGB Funding: Mainstream funding

Explanation of current performance

The percentage of initial assessments for children’s social care carried out within timescale (NI 59) dropped to 12% in June from 25% in April. The actual number of assessments completed in June (159) was much higher than in April (104). August’s data shows that this has increased to 25.9% (189 assessments), although this remains below the 2009/10 target of 53%.

Low performance for NI 59 and NI 60 is attributable to a number of issues including an increased focus on ensuring that the quality of assessments being completed is to a high standard and the completion of a number of out of timescale, outstanding assessments. We anticipate that performance will be poor as we continue the work to deal with all outstanding work in the service. We expect that thereafter a more accurate measure of future performance will be arrived at. Recent trends are beginning to show some cautious improvements and we believe we remain on track to reach the declared target of 53% for initial assessments and 63% for core assessments by end of December 2009.

Current Activities

There continues to be a high volume of cases referred to the service, which is overall 50% more than the previous two years. This, together with continued difficulties recruiting suitably qualified staff, has impacted on our performance. 6 newly qualified social workers (NQSW) have joined the referral and assessment service and have started taking cases. Two other permanent NQSW are due to join the team this month, with two places remaining.

Best Practice

A draft thresholds document is in place which is helping to clarify and enable consistency in what should be referred to the service for assessment. Work is continuing on improving links with the CAF coordinator to ensure that appropriate cases are going through the CAF process rather than Referral & Assessment, and on working with the Police on constructing a more integrated approach to referrals. Combined, these measures will improve our performance in assessments.

Audits undertaken by an independent Social Worker in July show that there has been some improvement in the quality of initial assessments undertaken with appropriate outcomes and recommendations.

Performance discussion date

The Safeguarding Plan for Haringey (formerly the JAR Action Plan) is reviewed regularly by the Safeguarding Plan Steering Group. Reports on the plan have been submitted to the May and July meetings of the Children's Trust and the July and September meetings of the Children's Trust Executive Performance Management Group.

National Indicator 60	Percentage of core assessments for children’s social care that were carried out within 35 working days of their commencement
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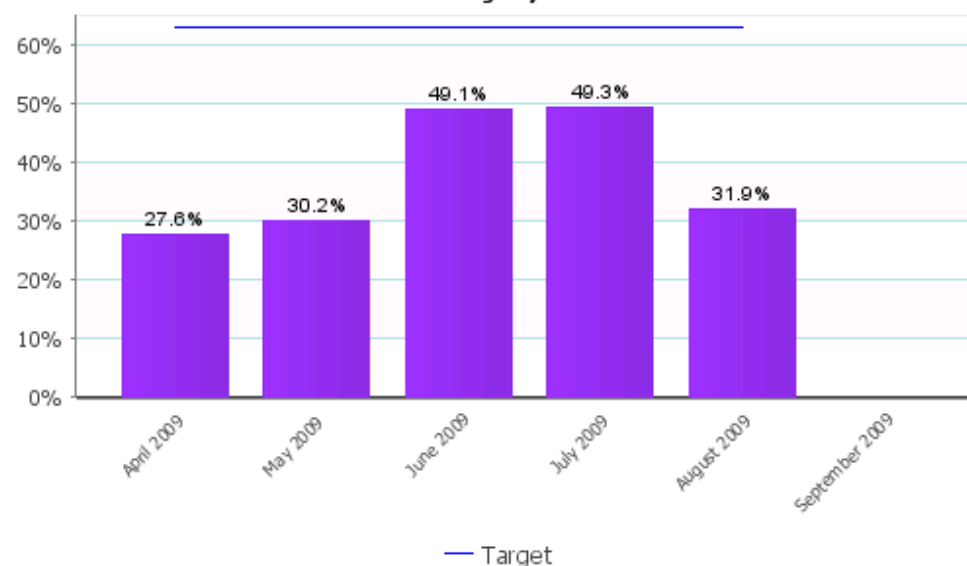
Outcome Lead:	Portfolio: Children & Young People	Sustainable Community Strategy Outcome: Safer for all
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The indicator measures the percentage of core assessments which were completed within 35 working days. Core assessments are in-depth assessments of a child, or children, and their family, as defined in the Framework for the Assessment of Children in Need and their Families. They are also the means by which section 47 (child protection) enquiries are undertaken following a strategy discussion.

2009/10		
	Value	Target
April 2009	27.6%	63%
May 2009	30.2%	63%
June 2009	49.1%	63%
July 2009	49.3%	63%
August 2009	31.9%	63%
2009/10 (YTD)	39.0%	63%

	
Red	

CY02_H_N0060 Percentage of core assessments for children’s social care that were carried out within 35 working days of their commencement



Explanation of current performance



The percentage of core assessments for children’s social care that were carried out within 35 working days of their commencement (NI 60) decreased in August to 31.9% whilst the number of core assessments carried out has continued to increase (72 core assessments). Performance remains below the 2009/10 target of 63%.

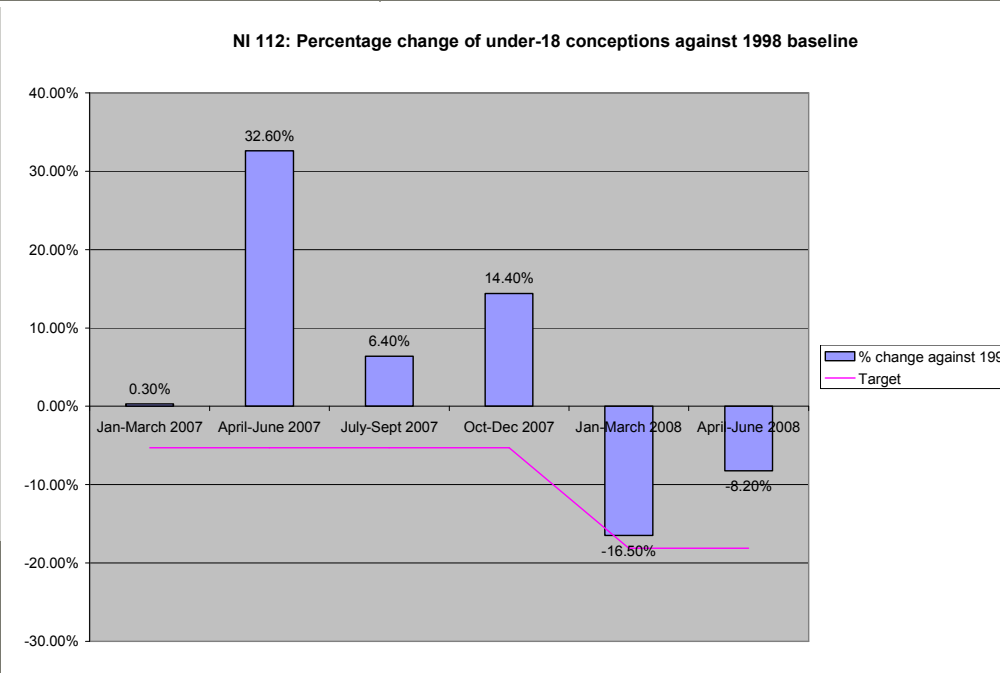
See comments for NI 59, which also apply to NI 60.

National Indicator 112	Percentage change in under-18 conceptions (per 1000 girls aged 15-17 as compared with the 1998 baseline)		
Outcome Lead:	Portfolio:	Sustainable Community Strategy Outcome:	
	Children and Young People	Healthier people with a better quality of life	

Definition: The change in the rate of under 18 conceptions per 1,000 girls 15-17 years resident in the area for the current calendar year, as compared with the 1998 baseline rate, shown as a % of the 1998 rate.
Good performance is typified by a higher percentage reduction from the baseline figure.

2009/10			
	Value	Target	
Q1 2009/10	-16.5%	-18.1%	
2009/10	-8.2%	-18.1%	
2008/09			
	Value	Target	London Boroughs - Average
2008/09	12.4%	-5.3%	-11.6%

 Red	
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ABG Funding: £337,000: Teenage Pregnancy Local Implementation Grant (£170,000); TP sexual health (£102,750); 4YP (Bus) (£64,250)

Migration Impact Fund: £86,000

Explanation of current performance

There is a 14 month time-lag in the release of conception statistics, as they are partly compiled from birth registration data. 2009/10 will be reporting the calendar year 2008.

The chart above shows that between Jan-March 2008 (Q1 2008) there has been a percentage decrease from the 1998 baseline, from 14.4% in Q4 2007 (62 actual conceptions) to -16.5% Q1 2008 (45 actual conceptions).

This is the first time we have achieved a quarterly average rate lower than our 1998 base rate. Although we have not achieved our 2009/10 target (-18.1%), this is a significant improvement.

Data available for April-June 2008 (Q2 2008) shows that there has been a small increase from the Q1 2008 figure- a percentage change of -8.2% on 1998 baseline (49 actual conceptions). Q2 rates have consistently shown a significant increase from Q1.

Current Activities

Current developments include:

Strategic- The redevelopment of the Teenage Pregnancy Strategic Partnership Board to include an Executive Board to be chaired by Cllr Reith. The first meeting of the Executive Board will take place on the 18th September 2009; and the Implementation Group (currently the Strategic Partnership Board) will meet on the 21st September 2009. Task and Finish groups will be reformed with strategic leads and operational leads to focus on:

- Improving the uptake of longer acting reversible contraception (LARC)
- Improving the uptake of contraception and sexual health data
- A pilot targeted schools programme
- Improving access to contraception and sexual health post-termination
- Improving Sex and Relationships Education (SRE)/ well-being information and guidance for pupils, parents and staff in schools

The findings from a new sexual health needs assessment are due at the end of September from NHS Haringey.

Communication- A targeted publication made with and for leaving care and asylum team clients and the production of Z cards, postcards and booklet promoting 4YP services, contraception and sexual health, advice and guidance on safe relationships and key messages on young people's emotional and physical wellbeing;

Delivery of Sexual Relationship Education (SRE) and Personal Social and Health Education (PSHE)- A thorough SRE mapping exercise across all primary, secondary, special schools, post 16 settings and young people's settings to inform key tasks for SRE sub group;

Provision of young people focused contraception and sexual health services (CASH)- NHS Haringey has integrated sexual health and family planning services in a weekly clinic for women only, under 20s at Lordship Lane Health Centre called 4YP Plus. Clinical services (contraception, condoms, LARC, pregnancy testing and Chlamydia screening,) have been extended to the 4YP Haringey under-18 outreach programme and extended to all three area Integrated Youth Support Services (IYSS) youth projects with the 4YP Nurse running fortnightly clinical sessions;

Workforce Development and Training- The piloting of Speakeasy Together and RU Ready/ Delay training workshops;

Targeted work with at risk groups- An additional Pre Intensive and Intensive Teens and Toddlers programme has been agreed for Haringey. This is part of an extensive DCSF funded research programme targeting a further 50 girls in Years 9 and 10 identified as at risk, including children in care and those at the Pupil Support Centre. The Pre Intensive Programme will be completed in July 2009 and the Intensive Programme will begin in September 2009 and be completed in July 2010. These programmes are running alongside Haringey's own Teens and Toddlers programmes which are led by Haringey trained facilitators.

A teenage pregnancy at risk assessment tool is being developed to be used by professionals and partners and in addition, a data set identified which could identify a database of young people 'most at risk'.

Best Practice

The following boroughs have achieved significant reductions between 1998-2007:

- Richmond -32%
- Kensington and Chelsea -29.3%
- Ealing -28.2%
- Hammersmith and Fulham -26.5%
- Newham -24.9%

DCSF attribute success to engagement with delivery partners, a senior local champion, effective sexual health services, prioritisation of sex and relationship education, focus on targeted interventions, training on sex and relationships for partner organisation, a well resourced youth service and a good local communication strategy.

Performance discussion date:

The first meeting of the Teenage Pregnancy Executive Board will take place on the 18th September 2009 to consider a progress report on the past 6 months. The Implementation Group will meet on the 21st September 2009. The Board and the Group will be considering the revised Teenage Pregnancy Action Plan.

Equality Impact

These are young women 15 – 18 years. The profile of this section of the population is as follows:

Total number of young women 15 – 18 6,384

British 32%, White Other 17%, Mixed 9%, Asian 9%, Caribbean 14%, African 16%, Other 3%.

A TP Conception Monitoring Scorecard is being developed to support analysis, including age, ethnicity and ward.


National Indicator 154 **Net additional homes provided**

Outcome Lead: **Portfolio:** **Sustainable Community Strategy Outcome:**
Housing **People at the heart of change**

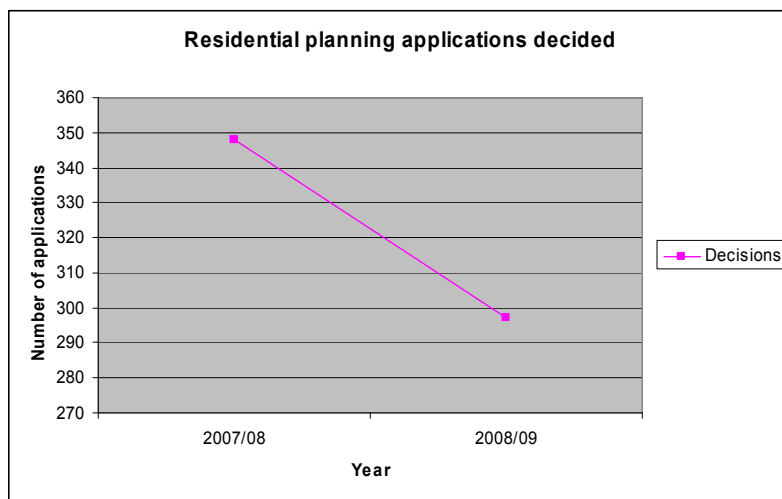
This indicator measures the net increase in dwelling stock over one year. Good performance is typified by an increase in numbers of net additional homes.

2009/10		
	Value	Target
2009/10	433 (forecast)	1602





Red



ABG Funding: £ 0

Explanation of current performance:

The effects of the economic downturn and subsequent stagnation of the housing market are expected to result in supply figures falling. This reflects the sharp decline in development activity and the number of new starts achieved during 2008/09. Due to the length of the lead-in time from project inception to the completion of new homes, the effects of the recession are likely to be seen in the local supply figures for the next two years. The number of residential applications decided fell from a high of 348 in 2007-08 to 297 in 2008/09 (chart 1) which will have a knock-on affect on the number of projects starting on site in 2009-10.

The current LAA target for 2009-10 of 1602 dwellings is based on figures generated from the 5 year planning trajectory. The figures from the 5 year trajectory include: unimplemented planning consents; allocated sites from the UDP; small windfall sites coming forward; and empty properties brought back into use. The London Plan adopted figure is 680 per annum.

In recognition of the impact of the economic downturn, the Government decided earlier this year to remove the proposed 2009 "lockdown" aspect of the LAA reward model for economic based indicators including NIs 154 and 155. As a result, the targets for these indicators can now be reviewed as part of the 2009/10 annual review.


Current Activities: Activities are underway to support the delivery of larger projects i.e. those with an affordable housing element. These activities are listed in the exception report of NI 155.


National Indicator 155 **Number of affordable homes delivered (gross)**

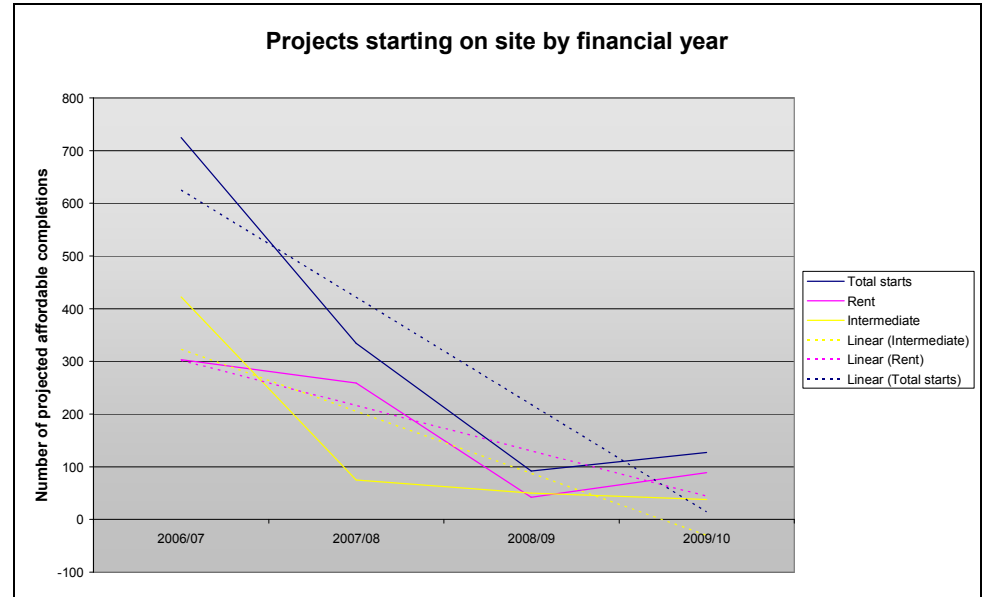
Outcome Lead: **Portfolio:** **Sustainable Community Strategy Outcome:**
Housing **People at the heart of change**

Total supply of social rent housing and intermediate housing. Good performance is typified by high numbers, in relation to targets and objectives set out in local strategies and assessments of need.

2009/10		
	Value	Target
Q1 2009	32 (provisional)	85
Q2 2009	82 (forecast)	85
Q3 2009	38 (forecast)	85
Q4 2010	19 (forecast)	85
2009-10	171 (forecast)	340


Red





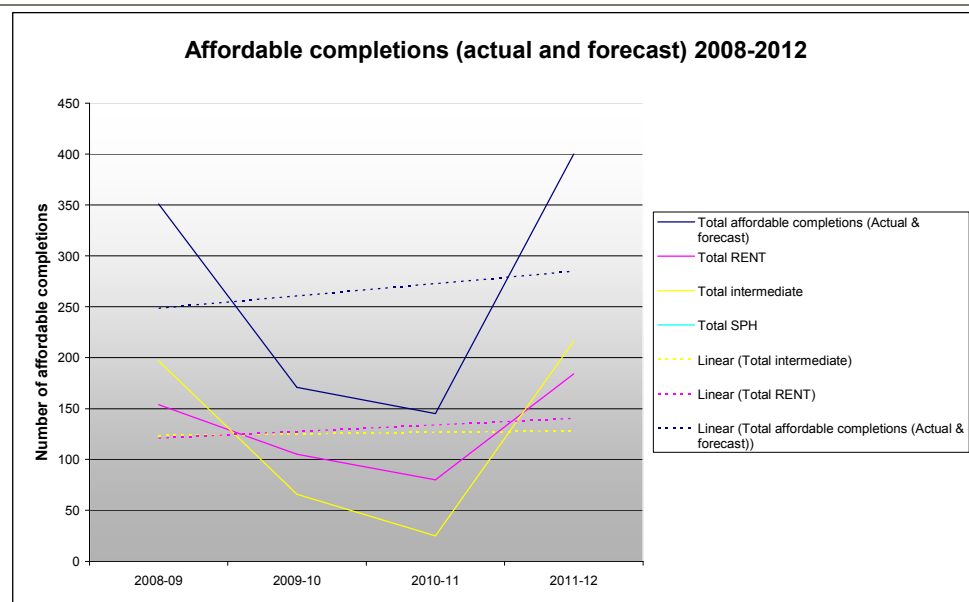
ABG Funding: £0

Explanation of current performance

The effects of the economic downturn and subsequent stagnation of the housing market are expected to result in Haringey's affordable housing supply figures falling to below 200 completions in 2009/10 compared with a high of 415 completions in 2008/09. This reflects the sharp decline in development activity and the number of new starts achieved during 2008/09. The two charts show both the dip in the number of projects starting on site (the low occurring in 2008/09 and beginning to pick up in 2009/10) and the resulting shortfall in completions that will become apparent in 2009/10 to 2010/11.

Due to the length of the lead-in time from project inception to the completion of new homes, the effects of the recession are likely to be seen in the local supply figures for the next two years.

In recognition of the impact of the economic downturn, the Government decided earlier this year to remove the proposed 2009 "lockdown" aspect of the LAA reward model for economic based indicators including NIs 154 and 155. As a result, the targets for these indicators can now be reviewed as part of the 2009/10 annual review, to reflect their particular local housing market circumstances.



Current Activities

To address the issues relating to unsold and empty homes, we are working with RSLs and the Homes and Communities Agency (HCA) to bring these back into use in a number of ways:

- Support for RSLs letting unsold or under-construction shared ownership homes under the Rent-to-Homebuy scheme.
- Support for RSLs to acquire directly from developers unsold, newly-built homes for use either as affordable rented accommodation or Rent-to-Homebuy as appropriate to the size and location of developments.
- Support for RSLs to acquire vacant properties on the open market for use as affordable rented family homes to address local housing need, especially overcrowding in the existing social housing stock. We currently have a project in progress with London & Quadrant Housing Association to deliver 26 homes with grant supplied directly by Haringey from Section 106 affordable housing receipts.
- The Council's Empty Homes Team is actively working to bring back into use a substantial number of unoccupied properties and is extending the use of compulsory purchase powers and enforced sales to bring more of these properties back into use as affordable rented housing. We are speaking to the HCA about the possibility of it providing RSLs with enhanced levels of grant in order to allow onward disposal of those properties in a manner that enables the Council to recover its costs and proceed with other CPOs.

In order to maximise HCA resources and the investment allocated to Haringey during 2010/11 and under the HCA's next three year programme for 2011-14, we have embarked on a single conversation process with the HCA's London Director and North London Team.

We are currently in the process of preparing our proposal, with the assistance of a specialist external consultant, for a borough-wide investment plan covering housing and related infrastructure needs for the next five years.

This investment plan will be presented to the HCA in October 2009 with a view to a borough investment agreement being reached with the HCA by the end of the year. It is hoped that this formal agreement with the HCA will secure sufficient resources to take forward Haringey's regeneration and housing supply aspirations over the next five years on the lines set out above.

A good example of what we are doing to maintain and accelerate supply is the major regeneration project at Hale Village in Tottenham Hale. Through close working with the developer, Hale Village Ltd and RSL, Newlon and the HCA, the continuing development of the site has been secured with the funding of an additional 228 affordable homes, bringing the increased total on site to over 540 affordable homes that will be completed during 2011-2013. The HCA has also provided innovative support for this scheme by becoming a stakeholder through an infrastructure loan secured on the equity of the site.

The de-conversion of surplus temporary accommodation hostels into permanent family homes is part of the Council's strategy for reducing its use of temporary accommodation. This initiative is being delivered with the help of external funding from the London Regional Targeted Funding Stream (TFS) allocation for North London. Eight homes were completed in 2008/9, with a further 9 homes forecast for completion during 2009/10 and 2010/11.

Emerging Risk

The housing market is showing (albeit slow) signs of recovery. The work undertaken to ensure the project at Tottenham Hale continues will mean that affordable housing figures will improve to target levels over the course of 2011-13 (subject to project timescales).

There are also several other large projects in the pipeline such as Tottenham Town Hall, Spurs, Haringey Heartlands, Hale Wharf, Greater Ashley Road, Hornsey Town Hall and Hornsey Depot.

Equality Impact:

The borough has high levels of need for units of affordable accommodation. Housing need disproportionately affects BME households, and 40% of Black African and Asian households are living in unsuitable accommodation. There is also evidence which demonstrates insufficient availability of larger, three to four bedroom, dwellings in the borough; this is a particular concern for BME's who traditionally have larger households.

We will continue to collect and analyse information on existing and new communities in order to ensure that developments and initiatives take into account existing and new equality issues and considerations.


National Indicator 192 **Percentage of household waste sent for reuse, recycling and composting (2007-2010 stretch target)**

Outcome Lead: **Portfolio:** **Sustainable Community Strategy Outcome:**
Environment and Conservation **An environmentally sustainable future**

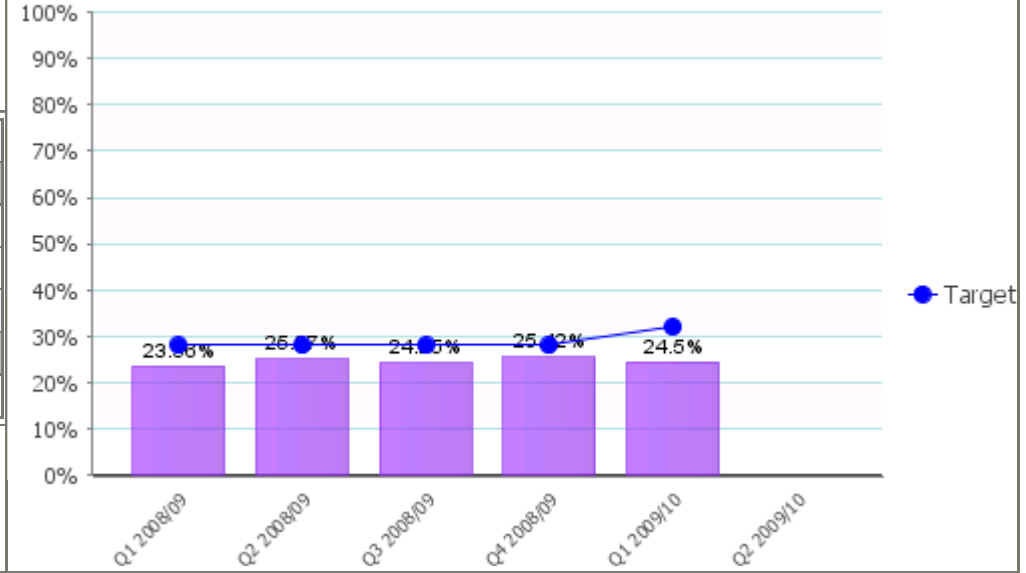
The indicator measures the percentage of household waste arisings which have been sent by the Authority for reuse, recycling, composting or anaerobic digestion. This is a key measure of local authorities' progress in moving management of household waste up the hierarchy, consistent with the Government's national strategy for waste management. Good performance is typified by a high percentage of waste reused, recycled and composted.

2009/10		
	Value	Target
Q1 2009/10	24.5%	32%
2009/10	24.38%	32%
2008/09		
	Value	Target
2008/09	23.79%	28%


Red



UE08_H_N0192 Percentage of household waste sent for reuse, recycling and composting (2007-2010 stretch target)



ABG Funding: £170,000; **Pump-priming grant (PPG)** £40,000

Explanation of current performance

The chart above shows that the Q1 2009/10 performance remains below the stretch target of 32% for 2009/10, at 24.5%. Performance is below target owing to a number of factors that have led to the recycling rate being around 4-5% lower than would be expected based on previous years:

- Changes in the method of apportioning household and non-household waste, resulting in more waste being counted as household waste than was previously.
- A reduction in the reclaimed recycling from North London Waste Authority.
- Application of new recycling contamination rate by NLWA.

Current Activities

A detailed Recycling Action Plan is in place with the central aim of maximising performance in 2009/10 towards the 32% target, although this remains an

extremely challenging target.

Key actions within the plan include:

- Service review to be conducted in Sept/Oct 09 to identify most effective actions for performance improvement for implementation from Oct 09, supported and partially resourced by national body, Waste & Resources Action Programme (WRAP).
- Major communication drive programmed for Oct-Nov 09 to tie in with increased range of materials accepted (Oct 09) and completion of investment programme to provide mixed recycling collection to all households (with roll-out of flats above shops service, Oct 09)
- Expansion of materials accepted from Oct 09 (to also include plastic trays, bags and pots and cartons) will reduce contamination rate.
- Alternative methods for calculation of household and non-household waste being investigated to provide more accurate household waste figure, with potential to be applied within 09/10.
- Service change to reduce amount of uncontracted/flytipped trade waste being collected with household waste, with trial of coloured bags for flats above shops refuse collections to enable better identification of non-household waste – Aug 09.
- On-the-go recycling bins in public places and recycling of street cleansing waste, in place.

Best Practice

Haringey have become active members of the NLWA '50% club' which is a vehicle to share best practice amongst the North London Borough's. The club is still in its infancy but over the next months members will hear from invitee Authorities to the group about successful schemes and initiatives and generally share best practice. Haringey has also actively engaged with WRAP (Waste and Resources Action Programme) who provided links with several Authorities who are performing well in selected service areas.

Haringey will be looking at the following authorities who are in our family group and examining their service strength areas:

- Ealing – Doorstep recycling service collects a wider range of materials than Haringey and encourages participation with focussed communications. Flats recycling is widespread and supported by housing association information networks.
- Camden – Flats recycling services and Bring Sites cater for upwards of 40,000 residents with high tonnages collected.
- Islington – Flats recycling and waste reduction are two strength areas for Islington

Equalities Impact

Environmental Resources' communications plan for engaging residents on recycling aims to take into account of the diverse range of languages and communities within Haringey and overcome barriers to residents participating in services:

- Full translations of key service leaflets into the most widely spoken community languages.
- Maximising the use of imagery and clear, easily understood guidance in all communications materials.
- Face-to-face engagement through door-knocking and attendance at public and community events, using staff with community languages wherever possible such as on weekend 'blitz' engagement campaigns.
- Workshops delivered in schools (allowing key messages to be taken home to households that may not speak English as a first language) and to community and faith groups.
- Assisted recycling collections provided to residents who require this service.

The percentage of people who think recycling services are excellent or very good:-

White British 68%, Other White 65%, Asian 67%, Caribbean 59%, African 64%, Mixed and Other 70%, Women 69%, Men 63%, Age 18-34 66%, 35-59 66%, 60+ 65%

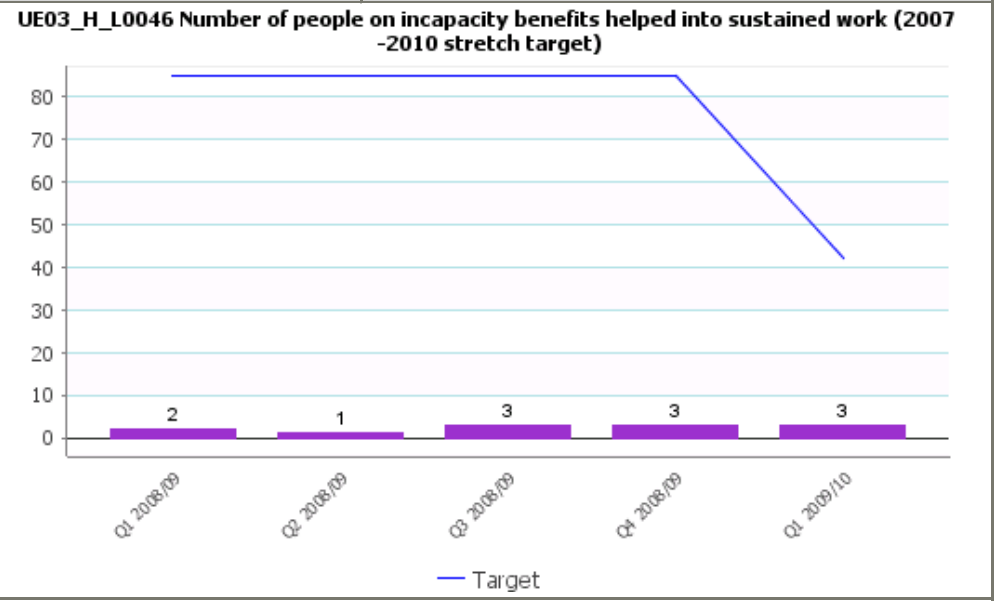
Local Indicator 046 **Number of people on incapacity benefits helped into sustained work (2007 -2010 stretch target)**

Outcome Lead: Niall Bolger **Portfolio:** Enterprise and Regeneration **Sustainable Community Strategy Outcome:** Economic vitality and prosperity shared by all

Number of people who have been claiming an incapacity benefit for 6 months or more, helped by the London Borough of Haringey into sustained employment of at least 16 hours per week for 13 consecutive weeks or more, as measured by Haringey performance data.
Good performance typified by a higher value.

2009/10		
	Value	Target
Q1 2009/10	3	42
2009/10	3	42 (annual target 180)
2008/09		
	Value	Target
2008/09	13	85





ABG Funding: £931,000 Haringey Guarantee contributes to delivery of this target

Welfare to Work partnership funding: £60,000

Explanation of current performance

In Q1 2009/10, 3 people on incapacity benefits for six months or more were helped into sustained work. Achieving this stretch target remains a significant challenge due to the barriers to employment that these people face. An unsuccessful attempt was made to renegotiate this target with Communities and Local Government. However, clarification around the conditions in this stretch target agreement has been provided by the Government Office for London, which means that Haringey Guarantee residents can be referred to Reed in Partnership to receive additional support from Pathways to Work. Despite this positive development, which will help to improve performance, the risk of not meeting the target remains very much on the upside.

Current Activities

The Haringey Guarantee is the main vehicle for delivering this stretch target. Under the Haringey Guarantee there is specific support available for Incapacity Benefit claimants, including a Condition Management Programme (CMP) delivered by NHS Haringey. The CMP will support people affected by a mental or physical disability or long-term illness, and who wish to return to work. They will be assessed and a package of clinical interventions from a holistic range of support within the NHS will be agreed. This can include:

- Information on understanding and managing the health condition better, particularly in a working context
- Support to reduce unnecessary fears about health and work, and to enable the customer to feel more confident and better able to cope with returning to work
- The chance for customers who return to work to be more 'expert' in managing their health condition and more confident in negotiating adjustments where needed with their employer.

The general support from the Haringey Guarantee is also available to incapacity related benefit claimants including skills training and work placements.

Haringey Guarantee advisers are also now operating and taking referrals from Job Centre Plus, as well as a number of GP surgeries across the borough. A SLA with Reed in Partnership, the Pathways to Work provider, has been agreed, which will help to increase the support available to this client group.

Emerging Risk

The recession, which has seen claimant count unemployment in Haringey increase by 45% since July 2008, will make it even more challenging to support this client group into sustained employment

Performance discussion date:

Enterprise Board November 2009